Accessibility Statement Thatcham Town Council Website
www.thatchamtowncouncil.gov.uk

This accessibility statement applies to the Thatcham Town Council website.

Our Commitment

Thatcham Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018.

This website is designed to be usable and accessible to as many people as possible, including those with disabilities.

Current Accessibility Status

This website is **partially compliant** with the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

We are actively working to improve accessibility. Some known areas we are addressing include:

- Improving colour contrast on some older documents and images
- Adding alternative text (alt text) to all images
- Ensuring all PDFs are fully accessible (tagging and structure)
- Keyboard navigation improvements
- Clearer form labels and error messages

How Accessible This Website Is

- Most content is written in plain English.

- Many documents are available in HTML format as well as PDF.
- The website uses responsive design that works on mobile devices.
- Most navigation can be done using a keyboard.
- We provide skip-to-content links.
- We avoid using flashing content.

Non-Accessible Content

Some older PDF documents and archived content may not fully meet accessibility standards (e.g., scanned documents or complex tables). Where possible, we will provide alternative formats upon request.

Feedback and Contact Information

If you have difficulty using this website or need information in a different format (e.g., large print, audio, easy read, or British Sign Language), please contact us:

Town Clerk Thatcham Town Council Council Offices, Brownsfield Road, Thatcham, RG18 3HF

Email: enquiries@thatchamtowncouncil.gov.uk **Telephone:** 01635 863592

We will consider your request and respond within a reasonable time (usually within 10 working days).

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies Accessibility Regulations. If you are not satisfied with how we respond to your complaint, you can contact the EHRC: https://www.equalityhumanrights.com/

Preparation of this Accessibility Statement

This statement was prepared on **16 July 2026**. It will be reviewed annually.